END OF SEMESTER EXAMINATIONS, NOVEMBER - 2018 DEVELOPMENT OF MANAGERIAL SKILLS SUBJECT CODE: 10UEBM01

MAJOR: B.B.A TIME : 3 HOURS

SEMESTER : VI MAX. MARKS: 75

$\underline{\mathbf{SECTION}} - \mathbf{A} \ (10 \ \mathbf{X} \ 1 = 10)$

Answer All the questions:

- 1. What is solicited enquiry?
- 2. Give an appropriate complimentary close used in case of letters to superiors.
- 3. Give an appropriate salutation used in case of letter of application for a post.
- 4. Is a letter of application a sales letter?
- 5. What is curriculum vitae?
- 6. What is press report?
- 7. What is the first step involved in starting business venture?
- 8. What is a business model?
- 9. What is schedules?
- 10. What is meant by Etiquettes?

$\underline{SECTION} - \underline{B} (5 \times 4 = 20)$

Answer any FIVE questions:

- 11. "The success of a letter depends upon the effectiveness of its opening and closing paragraphs" Discuss.
- 12. Mention any four situations in which circulars may be issued.
- 13. What is a joining report? How to write a joining report?
- 14. Mention the points to be kept in mind while drafting an application for a position.
- 15. Discuss the purpose for preparing of a self assessment report.
- 16. What are the hints should be noted by the report writer while drafting a press report.
- 17. What is the annual budget of a business? How do you prepare budget for a business?
- 18. Draw an functional organisational chart.

SECTION – C (3 X 15 = 45)

Answer any THREE questions:

- 19. With reference to an advertisement in "The Industrial Times" write a letter to Calcutta Aluminium co. Ltd., enquiring the prices and terms of sale.
- 20. Drafting an advertisement inviting application for a English faculty for teaching students from 6^{th} to 10^{th} standard in a school.
- 21. Draft a curriculum vitae for the post of marketing executive.
- 22. Explain the steps involved in starting business ventures.
- 23. Prepare a questionnaire for motivation of employee in an organisation.
